### 04 October 2022 at 7.00 pm

Council Chamber, Argyle Road, Sevenoaks

Published: 26.09.22

This meeting will be livestreamed to YouTube here:

https://www.youtube.com/channel/UClT1f\_F5OfvTzxjZk6Zqn6g



# Improvement & Innovation Advisory Committee

#### Membership:

Chairman, Cllr. Fleming; Vice-Chairman, Cllr. Bayley Cllrs. Abraham, Andrews, Bonin, Clayton, Eyre, Hogarth, McGregor, Nelson, Pett and Waterton

## Agenda

There are no fire drills planned. If the fire alarm is activated, which is a continuous siren with a flashing red light, please leave the building immediately, following the fire exit signs.

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		Pages	Contact
Apologies for Absence			
1.	Minutes To agree minutes of the meeting of the Advisory Committee held on 23 June 2022, as a correct record.	(Pages 1 - 4)	
2.	Declarations of interest Any declarations not already registered.		
3.	Actions form previous meeting		
4.	Update from Portfolio Holder		
5.	Referral from Cabinet or the Audit Committee		
6.	Leader Programme Closure Report	(Pages 5 - 76)	Richard Cavanagh Tel: 01732 227390
7.	Capital Schemes Programme Update	(Pages 77 - 96)	Detlev Munster Tel: 01732 227099
8.	Meeting Point Update Report	(Pages 97 - 104)	Emily Haswell Tel: 01732 227261
9.	Customer Insights Update	(Pages 105 - 106)	Amy Wilton Tel: 01732 227280

10. Complaints & Local Government Ombudsman (Pages 107 - 116) Amy Wilton letter Tel: 01732 227280

11. Work plan (Pages 117 - 118)

#### **EXEMPT INFORMATION**

At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or democratic.services@sevenoaks.gov.uk.